



ETHICS AND CONDUCT CODE

TFS TURBINE FIELD SOLUTIONS

VERSION 5 | March 2025

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ETHICS CODE AND CONDUCT

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1. Director's message

As a key element of the company, the ethics code of TFS Turbine Field Solutions S.A. de C.V. (hereinafter 'TFS') represents the construction of our culture and establishes standards to become a growth engine company, generating the well-being and developing sustainability based on ethical principles. All in compliance with the law and respect for the people and community. This is a scheme where everyone wins.

Since first published in 2015, we have built a culture with attachment to this principle as a phenomenon factor of the competitiveness within the energy industry in which we operate.

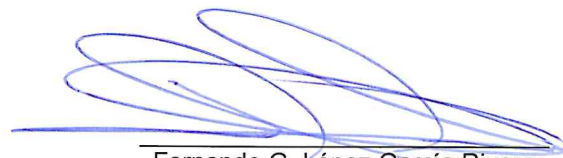
In 2018, we updated our code to reflect our priorities in our workspace as well as the well-being and quality of life in the company. We look for the health and safety of our employees and our environment aligning ourselves more with the expectations of our stakeholders. All these aspects contribute to guaranteeing the transparency of our activities.

We are committed to complying with our values to have more sustainability, promoting better results for employees, customers and the local communities where we operate.

We are looking for partners who show leadership in corporate responsibility, who seek to comply with standards and are willing to continue to improve. The foregoing is part of our business model and of the basic satisfaction evaluation standards that determine the suppliers and projects that TFS will continue to participate and grow, as a business in. One of our core components is that our stakeholders must adhere to our code of ethics and conduct.

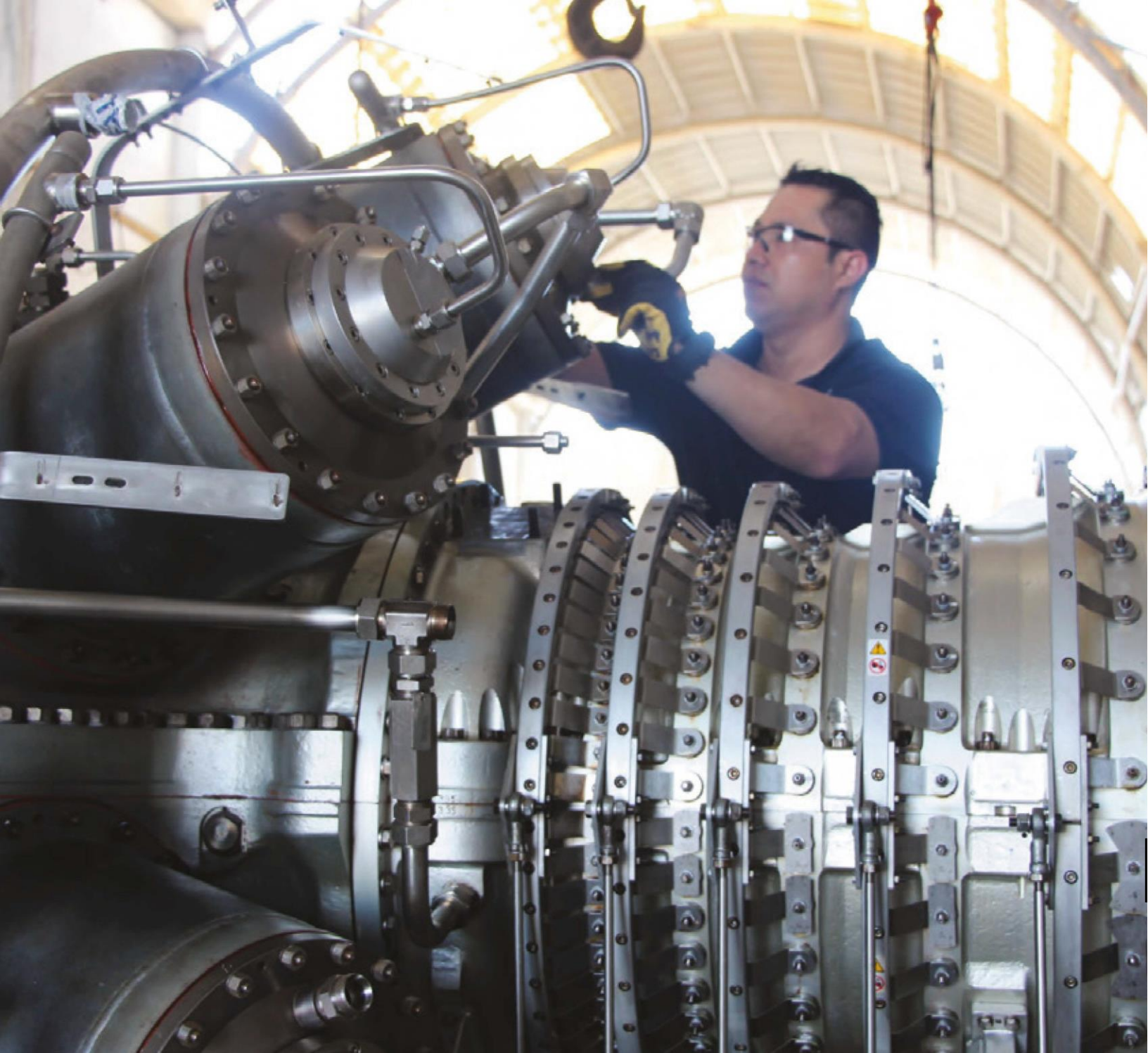
The code is publicized in our collaborates language and is present in all main workspaces. Our employees are trained to acknowledge their rights and obligations as defined by the code and by the applicable national legislation to ensure compliance. We exhort you to ask about or report wrong behaviors using the mechanisms in place. It is TFS's policy not to retaliate against anyone who makes a report in good faith.

We hope that all our stakeholders share our commitment to a better future for the generations to come. All this is based on the highest corporate social responsibility principles and standards, and to become united by the corporate culture that distinguishes all of us who are part of TFS, as dictated by our vision.
Kind regards.



Fernando G. López García Rivera
TFS Chief Executive Officer





TFS[®]
Turbine Field Solutions

2. Introduction

TFS is a Mexican company focused on offering integral turbomachinery solutions for the energy sector, which includes state-of-the-art technology, specialized human capital with broad and reliable experience. All this built through the participation of pioneering projects in Mexico, Latin America and the world.

TFS has been guided by specific values that have led it to be what it is today.

This document contains precisely the fundamentals that have served as guidance.

The Code of Ethics and Conduct has been established as a frame of reference based on the *raison d'être* of our vision and the principles that inspire our daily behavior.

Our Code of Ethics and Conduct covers a wide range of business situations and procedures; however, its scope does not lie in detailing the decision for each situation, rather in defining the key principles that are the guide for our stakeholders. In this sense, every person who collaborates in TFS must conduct their actions according to the language and essence of this Code, in addition to avoiding behaviors that give the appearance of being incorrect.

The commitment of those of us who work at TFS is to give life to this document, through its application in all our actions, and always in compliance with the legislation of the places where we operate projects. We are convinced that a culture based on these principles strengthens our virtues and competencies. At the same time, it contributes to increasing, in a sustained manner, the value of the company for all stakeholders: collaborators, community, suppliers, customers, shareholders, government and the environment.

3. Who does this Ethics Code apply to?

The Ethics Code and Conduct and the TFS policies apply to all collaborators, subsidiary production companies and Group companies.

Ultimately, each person is responsible for compliance with the laws, rules, policies, procedures and guidelines applicable to their activity.

4. have a concern: Open communication

TFS fosters a culture of communication where employees can raise their true concerns.

We invite all collaborators to express their points of view, defend their opinions and point out unacceptable behaviors and requests.

Employees may have concerns about certain practices and need advice and guidelines to resolve them. Our policy dictates that any report of a lack of professional ethics of the company, its collaborators or even a third party with whom the company has contact will be thoroughly investigated, and appropriate measures will be taken, regardless of who is involved.

The route to file a complaint is through the management of Human Capital.

If the situation is not resolved through this channel, you can directly contact the Ethics Committee via email: **denuncia@tfscorp.com.mx**

5. Absence of retaliation

A collaborator who raises their concerns in good faith will be protected from retaliation. Likewise, the collaborator who believes that he is being retaliated against must disclose it through the same channels mentioned above.

"In good faith" means that you believe that the information you have provided is complete, truthful, and accurate at the time, in which this case take time to reflect on the following points:

Have you carefully reviewed the facts?

Have you carefully examined the various options?

Have you used all the resources you have?

Have you discussed the issue and your options with a colleague or superior?

What are the consequences of your decision?

Will your decision endure the time test?

We will guarantee a fair process in the event of an investigation, and we will respect the principles of confidentiality and presumption of innocence. In addition, any investigation must respect the current local legislation, especially regarding the formal process.

During the course of an ethical investigation, all parties involved are required to collaborate fully, and all information must be provided immediately upon request.

The person involved will be informed of the nature of the accusations made against him/her. You may not be informed immediately if, for example, it is necessary to verify facts, protect evidence or contact the competent relevant authorities.

All the information communicated will be known only to those who have a legitimate reason to do so, either to ensure that the complaint is addressed or that appropriate measures are taken.

We will provide the results of the investigation with the person who raised the concern to the extent appropriate and does not violate legal requirements or other confidentiality obligations.

Any accusation confirmed as slanderous or made in bad faith may lead to disciplinary action.

In the case of deliberate breach of the Ethics Code and Conduct or of any applicable local law, you will have to personally reply to the law or be subject to disciplinary sanctions that can lead to dismissal by the company, so it is essential that you know what is expected from you.

6. Relationship with our stakeholders

At TFS we respect, consider and respond to the expectations of our stakeholders. Although TFS objectives are framed in the interests of its owners, partners, customers and shareholders, other individuals and entities (stakeholders) have specific interests that we take into account.

7. Our mutual relations

OCCUPATIONAL SAFETY AND HEALTH

When it comes to health and safety, both individually and as TFS, we must always demonstrate a capacity for mutual leadership, care and attention. In all company procedures and assets, security must be the first aspect to take into account in any decision making.

PERSONAL PROTECTION EQUIPMENT

TFS provides the necessary protective equipment for the performance of each activity, as well as the training for its proper use. It is the obligation of the staff to use it correctly.

We must:

- Incorporate safety and health in all activities and business phases when carrying out your work.
- Know your responsibilities regarding compliance with applicable health and safety standards.
- Always use the required safety equipment and do not tamper with the safety equipment or systems.
- Participate in all the required health and safety training activities.
- Perform only those jobs for which you are qualified.
- Stop your work if you think it is unsafe and immediately report it to your superior.
- Never work when you are disabled as a result of, for example, sleep deprivation, alcohol or any drug, including prescription or over-the-counter medication.
- Immediately report any accident, injury, illness or unsafe condition. Never assume that another person has realized the risk or the accident.
- Know, understand and comply with the operating procedures that are applicable in your work, guaranteeing that the risks are evaluated and that the appropriate measures are taken beforehand to avoid them.
- Know the emergency procedures that apply in your workplace.
- Immediately report all health and safety concerns to your manager and to local officials responsible for Safety and Environment.

HARASSMENT – FREE WORKPLACE

We all have the right to work in an environment free from intimidation, harassment and abuse.

Unwanted or annoying behavior by any TFS collaborator, which harasses another person, disrupts the work of another or creates an intimidating, offensive, abusive or hostile work environment will not be tolerated. This includes bullying, abuse of authority, excessive use of profanity, or any other form of aggression or hostility that may create a climate of bullying.

Sexual harassment is a form of harassment that usually occurs when:

- Annoying actions are made as a condition of employment or when employment decisions are based on actions such as requesting an appointment, a sexual favor, or any other similar conduct of a sexual nature.
- An intimidating, offensive, or hostile work environment is created through annoying sexual innuendo, an offensive joke, or any other offensive behavior, verbal or physical, of a sexual nature.

We must:

- Support and encourage TFS commitment to being a workplace without harassment or intimidation.
- Be polite: Treat our coworkers and partners as we would like them to treat us.
- Avoid unwanted behaviors, signals, contacts, innuendoes, rumors, obscene language, jokes, compliments of connotation or with sexual intention, since they are prohibited and will be sanctioned.
- Refrain from displaying or sending images of a sexual nature.
- Respect the privacy of others.

We must not:

- Using profanity, referring to other people using derogatory names or comments, or verbal abuse.
- Make comments, jokes, or materials, including emails that other people may find offensive.
- Perform actions of workplace harassment, threats or abuse of authority.
- Make comments, gestures or physical contact that are annoying.
- Display explicitly sexual behavior, offensive images, or any other material that is humiliating for other people.

EQUAL OPPORTUNITIES

TFS brings together partners with a wide variety of career paths, skills, and cultures. The combination of such a wealth of talents and resources creates diverse and dynamic teams that constantly propel us towards success.

We must:

- Treat others in a respectful and professional manner.
- Knowing local behaviors and customs that may be different from what you are used to, show sensitivity to differences and be prepared to adapt your behavior accordingly when you travel or work in another office or country.

We must not:

- Discriminate, harass, or intimidate anyone based on:
 - Sex.
 - Disability.
 - Marital status or family situation.
 - Sexual orientation.
 - Age.
 - Political and philosophical opinions.
 - Religious beliefs.
 - Ethnic, social, cultural or national origins.

This prohibition against discrimination applies not only to the hiring of personnel, but also to decisions related to training, promotion, continuous work and general working conditions, as well as relationships with suppliers, customers, partners commercial and third parties.

PERSONAL INFORMATION

We all have the right to privacy. TFS agrees to respect the confidentiality of the personal information of its counterparts, including its collaborators, clients and partners. TFS only collects and retains such data because it is necessary for effective operation.

We must:

- Make sure that the people from whom we collect data know the type of information we are collecting, what it will be used for and how they can contact us if they have questions.
- Collect only the necessary personal data.
- Destroy or correct erroneous or incomplete data.
- Make sure that such data is stored securely.
- Make sure that we only provide this data to authorized persons, according to a strict “need for knowledge”.

- Request legal advice before transferring this personal data outside the country in which it was collected.
- Respect the right to privacy of our colleagues.
- Ensure that the third parties to whom we delegate the handling of this information or who use the data comply with these principles.

We must not:

- Collect “sensitive” information (especially data on health, ethnicity, sexual orientation, political ideology, and religion) without the consent of the person involved and only in accordance with the law.
- Provide personal data outside of TFS unless legally required, when we use technical service providers or when we have an authorization.

8. Our responsibilities against clients and business partners

COMPLIANCE WITH FREE COMPETITION LAWS

At TFS we are dedicated to directing all business activities with the highest ethical standards with our clients, suppliers, business partners and other interested parties. In our corporate values they dictate that we can only achieve it through teamwork and excellence in service. Compliance with applicable laws is a fundamental part of our corporate values.

This is particularly important in our compliance with free competition legislation, which represents not only good business practice, but the lack of compliance with the said legislation can severely harm the company and its collaborators. TFS has operations in many regions, therefore, the employees of TFS must ensure that all the company's activities are carried out in compliance with local laws and regulations and with the company's own policies. TFS collaborators have the responsibility to inform the Legal Department or the Ethics Committee of any improper commercial practice.

RELATIONSHIP WITH SUPPLIERS AND CUSTOMERS

We must treat all our customers and suppliers fairly, adequately, and in compliance with all applicable free competition laws and the values of TFS; And we must not take undue advantage of our market position with any of our services or products in the geographical areas where we operate. There must be a legitimate business reason for selling the same product at different prices to customers with similar locations, such as a difference in cost or participation in a tender.

We must:

- *Be responsible for all the collaborators directly or indirectly involved in purchasing activities, safeguard at all times the good name of TFS, establishing and preserving adequate relationships between corporate suppliers and guaranteeing the use of unobjectionable purchasing practices.*
- *First consider the interest of TFS in all purchase decisions, over the particular interest of the areas.*
- *The personnel in charge of interacting in the acquisition of products and services for the corporation must place purchase orders and enter contracts with suppliers without incurring favoritism of any kind, privileging only the global interest of the company.*
- *Promote healthy competition between suppliers to obtain the maximum added value for the business without losing sight of the mission of TFS in terms of developing relationships with suppliers, of mutual benefit, long- term, with high standards of quality, compliance and transparency.*
- *Comply with the procedures and purchasing policies defined in this document.*
- *Continuously strengthen the transparency, efficiency and agility of the purchasing processes.*

We must not:

- *Act with indifference or passivity against observed purchasing practices that are inappropriate or contrary to the supplier's Ethics Code.*
- *No collaborator involved in purchasing management should use their authority or position in the organization for the benefit of the staff.*
- *To preserve the image and integrity of the collaborator, as a general rule, gifts or incentives from suppliers should not be accepted, except for gifts or invitations of small intrinsic value and sporadically.*

ANTI-BRIBERY

We reject any type of act of corruption. Giving or receiving bribes is illegal, unethical, and can cause severe consequences for all involved, including deprivation of liberty of individuals and heavy fines for TFS. We are committed to conducting our operations in a transparent and comprehensive manner, so all of our transactions must comply with anti-corruption laws, including the requirements to maintain complete and accurate accounting books and records.

We must:

- *Make sure that our partners and intermediaries know our Code and policies, and that they commit to respect them specifically when acting as company representatives in countries where there is a high risk of corruption.*
- *Immediately inform your direct boss and the director of the company in case of observing any activity that could go against our corruption prevention policy.*
- *Immediately inform your direct boss and the director of TFS, if you face extortion, for example, cash payments or offer of another valuable object this to prevent it from being harm to an employee or representative, and properly document the request.*

We must not:

- *Offer, promise or give money or valuables (gifts, invitations, etc.) to employees or representatives of other companies that could induce them to breach their duty of loyalty to their company.*
- *Accept or require money or valuables (gifts, invitations, etc.) that could induce us to breach our duty of loyalty or influence a business relationship.*
- *Use third parties to do something that we are not allowed or that we have not wanted to do personally. This means that we must carefully select and monitor our advisors, subcontractors, agents and partners.*

GIFTS, HOSPITALITY AND OTHER COURTESIES

Exchanging gifts and invitations can help you better understand each other and improve work relationships, but they can also cause a conflict of interest between personal interests and professional obligations.

When you receive or offer gifts or invitations, the golden rules are to communicate it openly to the Management, act sensibly and think as others will perceive it.

We must:

- Make sure to offer and accept only gifts, gifts and entertainment that are reasonable and that are within normal business relationships, considering that they do not have a surplus of 100 UDS.
- Do not request gifts, favors, hospitality or personal services. Accepting or offering cash or equivalent gifts (such as gift cards) is not permitted under any circumstances.

We should not:

- Accept excessive hospitality, credits (except credits from financial institutions with market rates) or other special treatment by any client, supplier or member of the competition.
- Accept situations that may commit you or TFS.
- Ensure the entity id of commercial partners that may appear to be owned
- Hire third parties or agents who are considered valuable, mainly, for their personal ties rather than for the services they provide, or who request a disproportionate remuneration for their services.
- In the event that it is required to offer a gift to third parties, the TFS communication and marketing area has adequate promotional material for this purpose, if it were a gift other than those available by the communication and marketing area, the approval of the director of the Group, or one of its companies.
- In the case of dinners or other courtesies, these must originate for valid commercial purposes and have a reasonable cost, and must be carried out less frequently, so as not to appear to be an exchange for the contracting of services or the purchase of products.

Before accepting or offering gifts or leisure activities, consider whether: Is it consistent with our rules and

THINK BEFORE ACTING

Gifts, presents and hospitality can be different kind: fruit baskets, meals, invitations to conferences to give some examples.

guidelines? Does it comply with the recipient's policies and with ours? Does the gift or care legitimately support the interests of TFS? Is the amount reasonable and is it within normality? Would you commit yourself or TFS if it were published in the media?

PREVENTING MONEY LAUNDERING

At TFS we understand money laundering as carrying out financial transactions designed to hide the origin and ownership of money when it comes from illegal activities or activities not regulated by current laws.

TFS maintains transparency and accounting-financial record practices in accordance with current laws and regulations. Our accounting practices prevent the cash flow from the company's business activities from being used for money laundering purposes or outside the law. We have procedures to verify the identification of customers and suppliers in financial transactions, likewise we report any unusual activity or information to the competent activities.

POLITICAL CONTRIBUTIONS AND ACTIVITIES

TFS does not engage or encourage its associates to engage in political or partisan activities by maintaining a neutral position both ideologically and materially contributing to proselytizing activities. TFS does not use financial resources or physical spaces to support this type of activity. We respect the ideologies of our collaborators and actively participate in the exchange of ideas with politicians or political entities, but we do not use them for the benefit of our business interests.

9. Our responsibilities regarding the protection of information and assets

CONFIDENTIAL AND/ OR PRIVILEGED INFORMATION

Information is a valuable asset. Internal unauthorized disclosure may involve a loss that may be detrimental to TFS.

Through the information security policy, we must ensure that we protect internal information in accordance with the Group's regulations. Those of us who have access to the confidential information of other partners also have an obligation to prevent it from being disclosed. Confidential information is understood to be any information not officially published regarding the company, its subsidiaries and affiliates, and its managers, stakeholders, operations, activities, plans, investments and strategies.

The following is considered, by way of example and not limitation, confidential or privileged information:

- Accounting information and financial projections.
- Mergers, acquisitions, partnerships, expansion plans and business plans.
- Operations with securities and financing.
- Commercial and operational policies and practices.
- Judicial or administrative controversies.
- Organizational changes.
- Research and development of new products.
- Personal information of TFS employees.
- Intellectual and industrial property, such as industrial secrets, trademarks, patents and copyrights.
- Customer and supplier lists, pricing structures and policies.

We must

- :
- Know the level of classification of the information managed, to adopt the appropriate security measures to protect its confidentiality.
 - Respect all patents, trademarks, copyrights, confidential information or trade secrets, as well as the confidentiality of any person or entity with whom we have business relationships.
 - Maintain highly confidential and confidential information in secure conditions, limiting access to it to those who have a need to access it and using it only for authorized purposes.

We must not:

- Never induce other people to breach their confidentiality obligations towards third parties.
- Save sensitive information on non-encrypted devices, such as USB sticks, which can be easily lost.
- Involuntary exposure of sensitive information in public places, for example, during telephone conversations or when we work on our laptop.
- Sending personal data to third parties, we must ensure that such sending is made for legitimate business reasons and that they comply with local legislation.

Our duty to protect sensitive information obtained during our professional activity extends even after our professional or employment relationship with the Company has ended.

FINANCIAL RECORDS AND CONTROLS

We all have a duty to ensure that our financial or other records are accurate. Accuracy is essential for a successful business. It is an essential part of running a business legally, honestly and efficiently. It is crucial to be able to provide clear, regular and reliable information to our shareholders, business partners, public officials, the public and other interested parties.

Internally, it is also essential to have reliable information so that we can make informed decisions and comply with the corresponding legislation, respecting the obligations regarding the publication of information.

We must:

- *Accurately record transactions. Guide you by the principles of transparency and truthfulness.*
- *Write, in detail and clearly, in all your business communications including emails. Write with the awareness that, someday, records may become public documents.*
- *Contact the Legal department in case of doubt about the suitability of the destruction of a record.*
- *Ensure the accounting notes are clear and complete.*
- *Cooperate with our internal and external auditors.*

We must not:

- *Never provide incorrect or inaccurate information, or information that could confuse the person who receives it.*
- *Hide the true nature of any transaction.*
- *Never destroy documents as a result of or in anticipation of an investigation or audit.*

PROTECTION OF ASSETS AND PROPERTIES

Employees are responsible for the proper use of TFS assets and for protecting them against misuse, abuse, sabotage or loss. The assets of TFS include, in particular, the corporate image and reputation of TFS, as well as information, vehicles, tools, materials, supplies, intellectual property, computer systems, software, hardware and facilities.

Employees are expected to take the utmost care in preserving the image and reputation of TFS in all our professional activities.

We must also monitor the respectful, correct and appropriate use of the Group's image and reputation by our business partners.

Likewise, employees are expected to work efficiently during the workday, making the best use of the time and resources that the company makes available to us.

Restricted and personal use of the assets of TFS is permitted, including assigned vehicles and electronic means, such as telephones and email, provided that such use is in accordance with internal regulations and applicable legislation. The use of such assets should be kept at minimum levels and without negatively affecting productivity and the working environment.

We must:

- Respect and protect company assets by ensuring that they are not lost, damaged, misused, or wasted, or loaned to others, transferred, sold, or donated without authorization.
- Recognize that all company assets and documents belong to TFS.

We must not:

- Use the company's assets for personal purposes. The limited use of communication tools, such as email, telephone and Internet, is allowed as long as it does not incur excessive expenses and does not interfere with our job responsibilities.²⁰
- Inappropriate use of computer systems, company email accounts and the Internet.
- Use the goods of third parties (photographs, films, articles, etc.) without ensuring that TFS has the right to use them.
-

HOW TO REPRESENT THE COMPANY

We operate in a highly competitive sector where it is necessary to excel through differentiated competences to achieve important leadership. The reputation of TFS depends on the behavior of each one of us.

We must:

- *Act taking into account the interests of TFS.*
- *Demonstrate TFS ethical principles and values in our professional language and behavior.*
- *Ensure that there is no confusion between our personal interests or opinions and those of the company.*
- *Avoid posting opinions about colleagues and about our workplace on professional development websites (eg: LinkedIn).*
- *Remember that there is nothing "secret" or "private" on the Internet.*
- *Ensure that all digital communications we make regarding TFS or any of its brands have been properly prepared.*

We must not

- :*
- *Speak, write or commit on behalf of TFS unless you have proper authorization.*
 - *Talk or write about topics that are outside of your personal experience.*
 - *Use the TFS logo in letters or emails to express personal points of view or for personal business.*

10. Our responsibilities as citizens

HUMAN RIGHTS

At TFS we respect human rights and recognize both its importance and its universality. Taking as concrete references the Universal Declaration of Human Rights of December 10, 1948, and the Federal Labor Law published in the Official Gazette of the Federation on April 1, 1970. Likewise, since 2016 we have been an active part of the Global Compact of the UN, as we also support its principles for the empowerment of women.

Our people are a competitive advantage. We promote an appropriate environment for integral development. Those of us who are part of this company must contribute to the achievement of its Mission, through behavior that consistently reflects the principles and values we share.

Note: There is a TFS Internal Work Regulation that regulates the rights and responsibilities of all of us who are part of the company project.

RELATION SHIPS WITH THE COMMUNITY

We strive to establish strong and lasting relationships with the local communities where the company is present, based on recognition, trust, mutual respect and shared value, through proactive dialogue and responsible and transparent management of impacts and social opportunities.

Cultural diversity and local customs are recognized and respected. From the beginning of our activities and as soon as possible in the project planning process, we have established channels that allow local communities to communicate their concerns to [TFS](#).

At TFS, we are committed to supporting the sustainable economic and social development of the communities in which we operate. All social investment projects in the community must comply with the regulations of [TFS](#).

We must:

- Obtain the necessary authorizations before making any donation or contribution on behalf of [TFS](#).
- Understand that philanthropy is a long-term commitment. All actions,
- Regardless of size, they need to be done with a clear plan on how to develop engagement over time.

- Make donations and contributions to organizations of recognized prestige and moral solvency.
- Make donations and contributions under objective criteria that are accurately reflected in the books and records of [TFS](#).
- Avoid personal support for charitable causes is perceived as part of the actions of [TFS](#).

We must not:

- *Engaging TFS in actions that do not reflect our ethical principles or the philanthropic strategy of TFS.*
- *Force employees or partners to donate gifts or funds for philanthropic projects in which TFS participates.*

ENVIRONMENTAL MANAGEMENT

TFS respects the environment and tries to minimize its impact on it. Our goal is to openly communicate our achievements in the energy field as well as our challenges. Many of our activities are necessary for our service and have a direct impact on the environment. It is everyone's responsibility to try to reduce that impact whenever possible.

We must:

- *Adequately consider the risk of our operations that may harm the environment.*
- *Identify, prevent and communicate any suspicious fact that directly or indirectly affects the environment.*

We must not:

- *Ignore the rules of TFS on environmental responsibility.*



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TFS COMMITMENT LETTER

Veracruz, Ver. on _____ of 2 _____.

Full name: _____

Employee number: _____

Department: _____

Direct Manager's Name: _____

I certify that I have read the Code of Ethics and Conduct and TFS policies. I understand all the terms expressed in the mission, vision, values and standards of conduct that govern our organization. I understand that its compliance is mandatory for all employees and that by complying with the Code of Ethics and Conduct, we all contribute to creating a better work environment in which we can grow as individuals and professionals. I declare that I am in compliance with the standards of conduct established therein, including any conflict of interest, whether actual or potential. Additionally, I understand that the code of ethics and conduct is available on [SharePoint and Website https://www.tfscorp.com.mx](#) and should refer to it if I have any concerns or questions.

SIGNATURE



Contact for complaints or questions:
denuncia@tfscorp.com.mx

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